

客戶資料更新暨重要權益公告

親愛的客戶 您好：

感謝您長期以來對華南商業銀行(下稱本行)的支持與愛護，因近期詐騙等金融犯罪猖獗，以及因應國際洗錢防制規範及主管機關相關法令規定，金融機構須不定期更新客戶資訊及向客戶進行資料確認，以避免有心人士利用您的帳戶從事非法交易。

本行將透過官方網站、各營業處所公告，或電話、郵寄、電郵、網路銀行、行動銀行等方式通知，或於您親臨本行時告知，進行個人資料更新及確認作業，敬請您協助並配合辦理。若聯繫不上您或您未能於期間完成資料更新及確認作業，本行基於職權可能採取相關管理，以保障您的權益及帳戶與交易安全。

感謝您對本行的支持與協助，造成您的不便，敬請見諒，本行也將持續為客戶提供更專業、更優質的服務而努力。如有任何問題，請與您的往來分行聯絡，或致電本行客服中心 02-2181-0101，將有專人為您服務。

華南商業銀行 敬啟

中華民國 109 年 04 月 01 日

Notice of Customer Information Update and Customer Rights

Dear Customer,

Thank you for your continued support of Hua Nan Commercial Bank (hereinafter referred to as “the Bank”). We must confirm and update personal information with you on an ongoing basis due to the growing number of financial crimes, such as fraud, and in response to regulatory requirements of the competent authority so as to avoid your account being used by criminals to conduct illegal activities.

We will inform you of personal information update and data confirmation in the form of official website, notices displayed at each branch, telephone, postal mail, e-mail, internet banking, mobile banking, or in person. We would like to thank you for your cooperation and understanding in advance. If we could not reach you or your information update and confirmation could not be completed before the deadline, we will conduct relevant management measures in order to protect your rights and keep your accounts and transactions secure.

We thank you for your support, assistance and understanding, we would like to apologize for any inconvenience caused. We will continue to provide customers with professional and high quality services. Should you have any queries, please contact your branch or call our customer service hotline at 02-2181-0101, we will be in contact with you shortly.

Yours faithfully,

Hua Nan Commercial Bank
2020/04/01